



Norden Farm

NORDEN FARM TOURING CARAVAN AND CAMPING SITE TERMS & CONDITIONS 2021

FOR ALL CAMPERS



BOOKING

DEPOSITS—We require a £30 deposit per pitch. All deposits are non-refundable and non-transferable once your booking has been confirmed. If your fees are less than £30, full payment will be taken upon booking.

NEW FOR 2021

BALANCES – Remaining balances are now due 7 days prior to your arrival date.

Any changes to dates must be made at least 7 days before your arrival date. Extra nights can be requested at any time subject to availability.

If you cancel within 7 days of your arrival date, no fees will be refunded. Please ensure you have sufficient holiday insurance to cover your booking.



BOOKING RESTRICTIONS

We do not accept one-night bookings on any Saturday between 1st June – 30th September.

On Bank Holiday weekends there is a 3-night minimum tariff. Restrictions on arrival date may also apply.



ARRIVAL AND REGISTRATION

Check-in time is 12:00 – 18:00. Please ensure you register upon arrival.

We have no holding areas on site so it is important you do not arrive before the scheduled check-in time.

Please contact reception if you are not going to be here before 18:00 on your scheduled arrival day. Any late arrivals must register with reception the following morning between 08:00 – 11:00.

If you arrive the day after your scheduled arrival date, you will not be allowed onto your pitch until 10:00.



DEPARTURE

Latest departure time is 11:00. Any guests that do not vacate by this time will automatically incur a late departure fee.

No refunds will be granted in the event of early departure.



SITE RESTRICTIONS

To maintain pitch quality, all awnings and tents may only remain on a pitch for 14 nights after which time they must either be taken down or moved to another pitch accordingly.

In any event, the maximum stay on site is 21 nights.

Due to our licence restrictions, through mid- and high-season non-electric pitches are available only to tents and camper vans (under 5.5m with no overhead cabs).

Please note, we cannot guarantee to allocate specific pitches or to pitch groups together.

Motorbikes and commercial vehicles are only accepted at the discretion of the management.

Generators are not permitted on site at any time.



WEATHER

In the event of serious weather conditions, we may offer a tow off site service which is at your own risk. You should check that your insurance cover will allow secondary towing.



FORCE MAJEURE

Norden Farm Campsite is not liable for refunds or expenses you incur in the event they are prevented from fulfilling your booking as a result of circumstances beyond their control. Such circumstances shall include (but not be limited to) war, terrorism, riots or civil unrest, industrial action, flooding, natural disaster, epidemics, health risks or such similar events ("Force Majeure"). We strongly recommend that you have adequate holiday insurance in place to cover this.

ADDITIONAL FOR GROUPS



GROUPS

We cannot accept groups of unaccompanied children under the age of 18.



BOOKING

Group leaders wishing to book several pitches must provide all necessary details at the time of booking.

Bookings will not be confirmed for any pitch that does not have all relevant information. An administration charge may be incurred if subsequent changes have to be made because of incorrect details.

It is the responsibility of the group leader to ensure each party member receives their booking confirmation. It is the responsibility of the party member to ensure their booking confirmation is correct. We will not take any responsibility for any discrepancies of any bookings after the balance of the booking has been paid.



BAD BEHAVIOUR

Large groups of any kind can be intimidating to others. Please consider and respect the enjoyment of other campers at all times.

Bad behaviour from any member(s) of a group may result in the entire group being asked to terminate their stay. No refunds will be granted in the event of early departure.

Remember that you are on private grounds and the owners always reserve the right of admission.